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PATENT

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4/15/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Cimini et al.

Serial No.: 09/495,268

Filed: January 31, 2000

For: METHODS AND APPARATUS FOR ERROR  
PROOFING

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: Art Unit: 2172

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: Examiner: Woo, I.  
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**REQUEST FOR RECONSIDERATION**

**RECEIVED**

Commissioner for Patents  
Box NON-FEE AMENDMENT  
Washington, D.C. 20231

JAN 13 2003

Technology Center 2100

Sir:

In response to the Office Action dated October 9, 2002, Applicants respectfully request consideration of the following remarks.

**REMARKS**

The Office Action mailed October 9, 2002 has been carefully reviewed and the foregoing amendment has been made in consequence thereof.

Claims 1-20 are pending in this application. Claims 1-20 stand rejected.

The rejection of Claims 1-20 under 35 U.S.C. § 103 as being unpatentable over Mandyam (U.S. Pat. No. 6,236,989) is respectfully traversed.

Mandyam describes a method and a system for providing users network-based help information for software applications that reside on a host data processing system. More specifically, dynamically-updated help databases that include a plurality of HTML help files may be accessed via links to other processing systems through an HTML browser. As defined by Mandyam, such help information refers to a set of instructions provided by software manufactures that provide fundamental guidance for users of the software applications. Notably, Mandyam do not describe nor suggest an apparatus or a method for